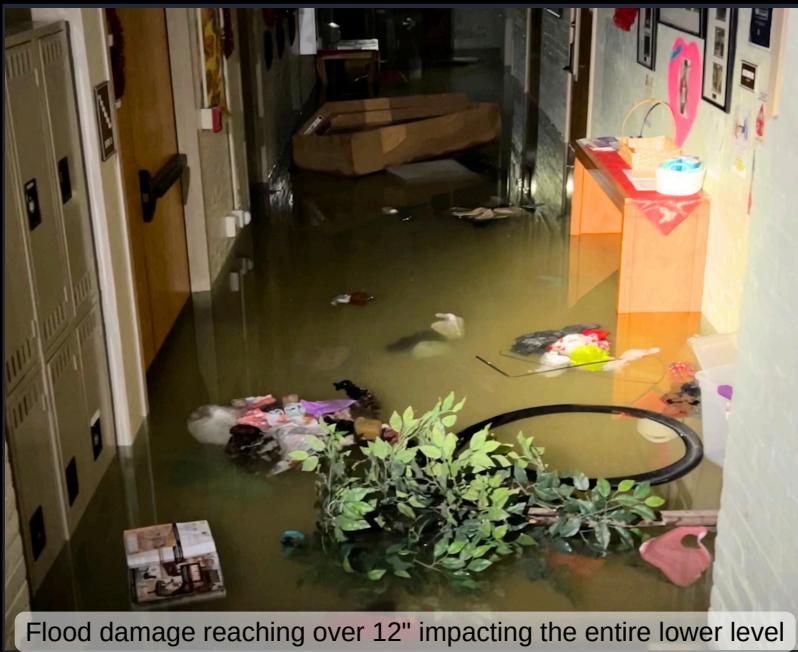


# Emergency Update:



Severe flooding at the FRP Sage Center creates unexpected setback and a call to stand with our families.



Flood damage reaching over 12" impacting the entire lower level

**The Family Recovery Program, Inc. is sharing this update to inform our Board of Directors, funders, and partners of a significant and unexpected emergency affecting the Sage Center at 1209 N Rose St.**

Recently, a burst pipe from the building attached to our facility caused severe flooding throughout the terrace level of the Sage Center. The volume of water resulted in extensive damage to residential units, program spaces, and staff offices. Staff has been relocated within the building to continue providing services for our families.

## The Impact:

Damaged areas include:

- Residential units, displacing two families with the loss of household essentials, toiletries, and clothes that will require immediate support to replace.
- The Learning Center had structural damage, a file room, office equipment, and furniture.
- The Community Room, which houses a children's play area, a full kitchen with appliances, and a full hair salon for client use with furniture and supplies.
- Laundry facilities with washers and dryers.
- Staff offices with printers, file cabinets and office furniture essential to daily operations.

## Immediate Response & Ongoing Recovery

Our team acted immediately upon discovering the flooding to reduce further damage and ensure safety. We engaged ServPro, a professional restoration company, to handle water remediation and damage control. Due to the severity of the flooding, restoration of the terrace level will take time and create unbudgeted expenses. Some areas remain inaccessible as assessments continue.

We are actively:

- Filing claims with our insurance providers.
- Working with insurance adjusters.
- Coordinating with the owners of the adjacent building to address the source of the damage and next steps.

# Why Support Is Needed Now:

This flood represents a significant setback—not just to our physical space, but to the families who rely on the Sage Center for stable housing, healing, and essential services. As we await insurance determinations and pursue emergency funding opportunities, immediate philanthropic support is critical to minimizing service disruptions to our families during the recovery and building restoration process.

## How You Can Help

We are launching an Emergency Sage Center Recovery Fund to support immediate family needs and facility restoration efforts.

Your support, at any level, will make a direct and meaningful impact.

→ Donate to the Emergency Recovery Fund:

<https://frpinc.charityproud.org/Donate/Index/?cid=28172>

→ Other ways to support:

- Share this update with partners who may be able to assist.
- Reach out to our team about emergency or bridge funding opportunities at [info@frp-inc.org](mailto:info@frp-inc.org)
- Contact us if you can support in-kind donations for household essentials

## Moving Forward, Together

While this moment has challenged us, it has also reaffirmed the strength of our community and partnerships. We remain fully committed to the families we serve and to restoring the Sage Center as a place of safety, dignity, and healing. We are deeply grateful for your continued trust and support and will provide updates as restoration progresses.

With appreciation and resolve,



Family  
Recovery  
Program



Community Room impacted by flood